

How to connect to the ARCstream Server

You must have the app 'ES File Explorer' installed on your device to connect to our server. Depending on your device, it will be located in the Apps or Applications section of the device. If you do not have it, you can download it from the app store.

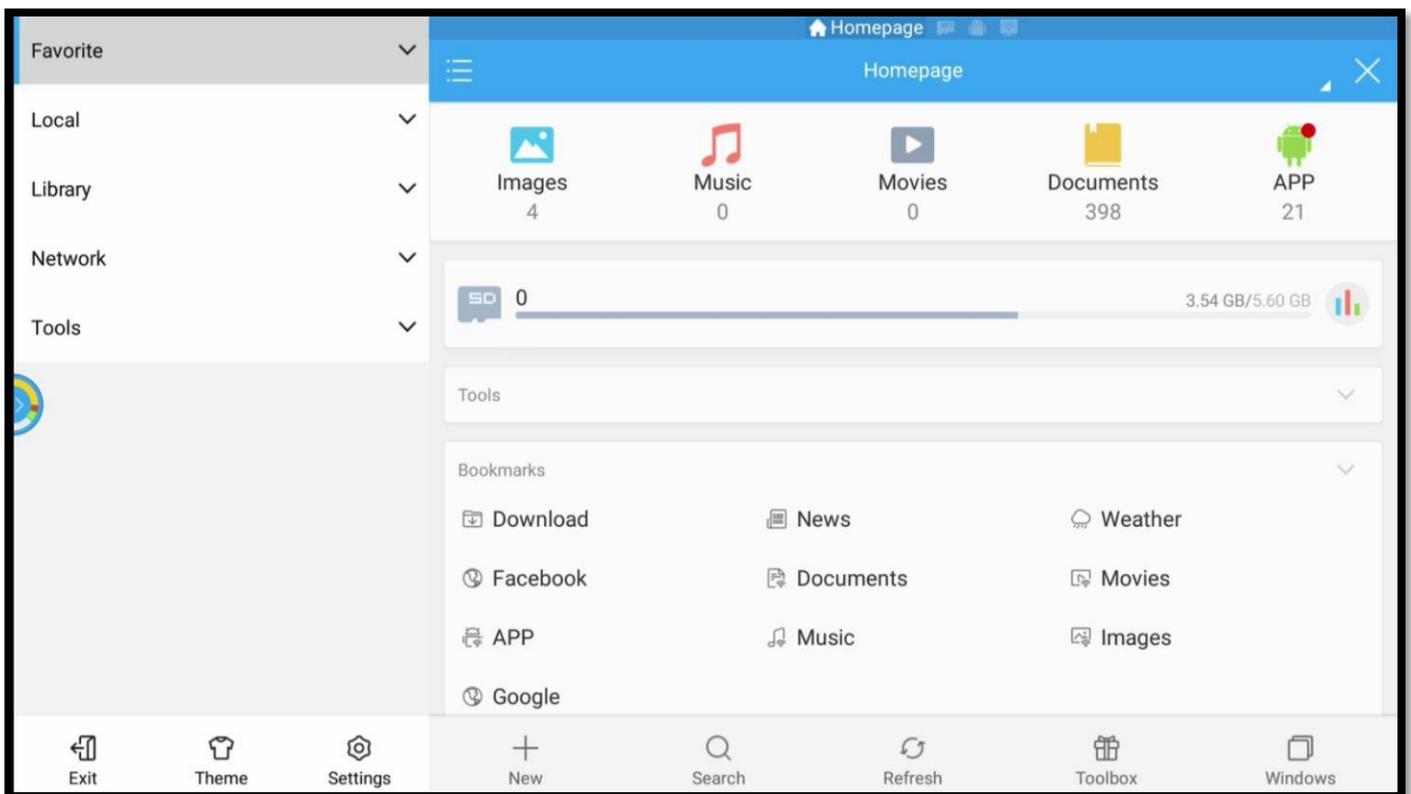
For amazon fire TV's use the search feature to install it.

For android devices: open the play store app and install

If you need help downloading the app from the app store, visit our website for help

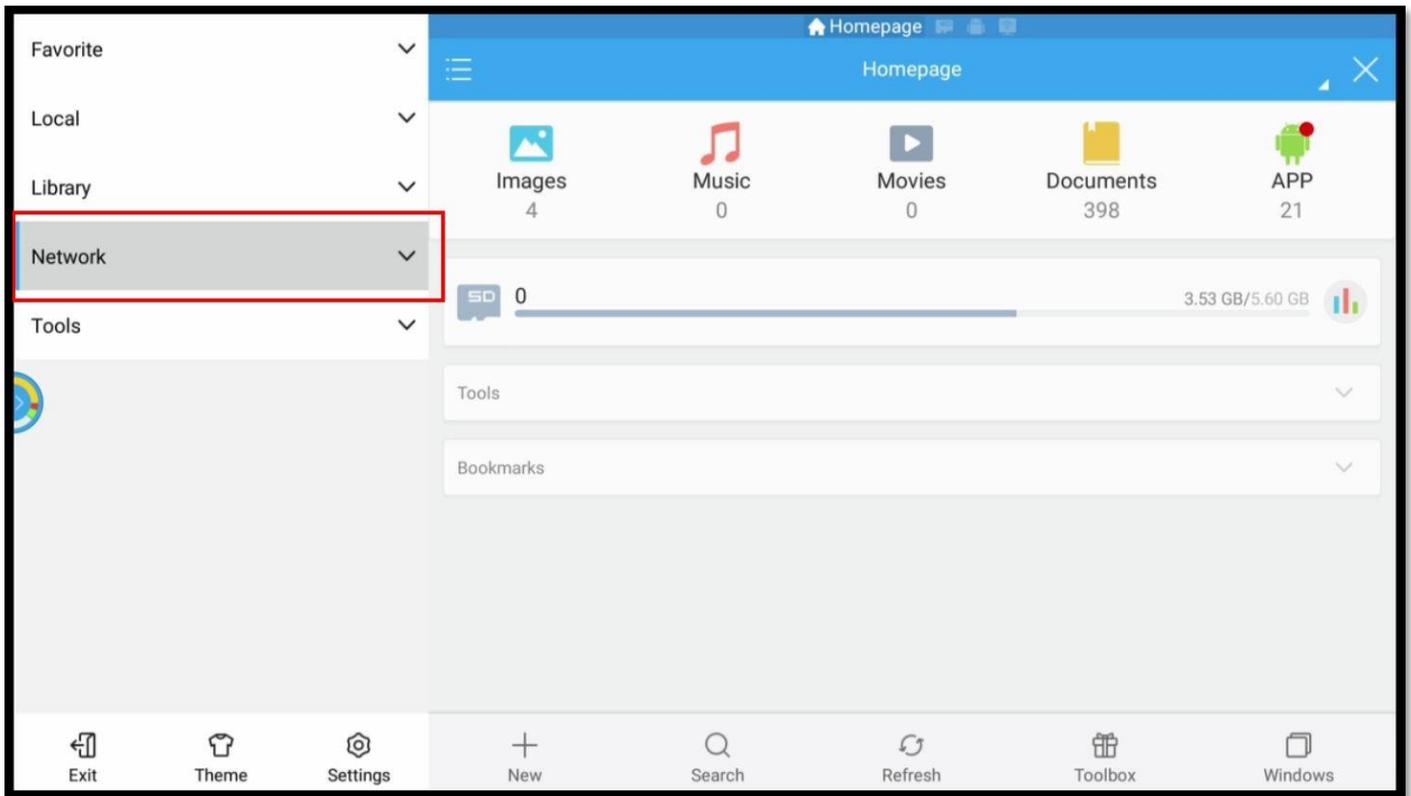
Open the app: ES File Explorer

This is the home screen; your screen may look different than this if a new Version is released.

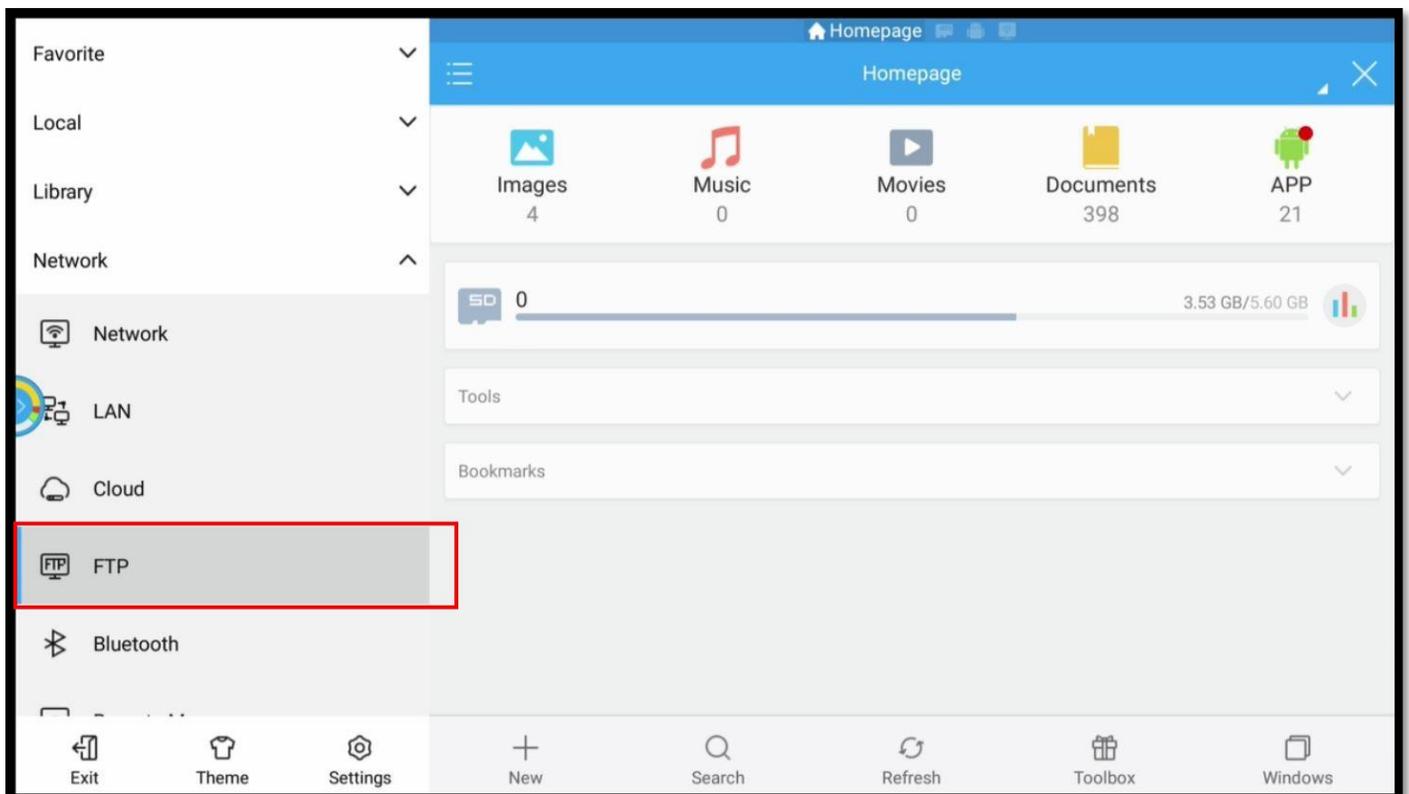


You may or may not see a pop-up message asking you if you want to update. **Press Cancel**

You will see a column on the left: **Click on Network**

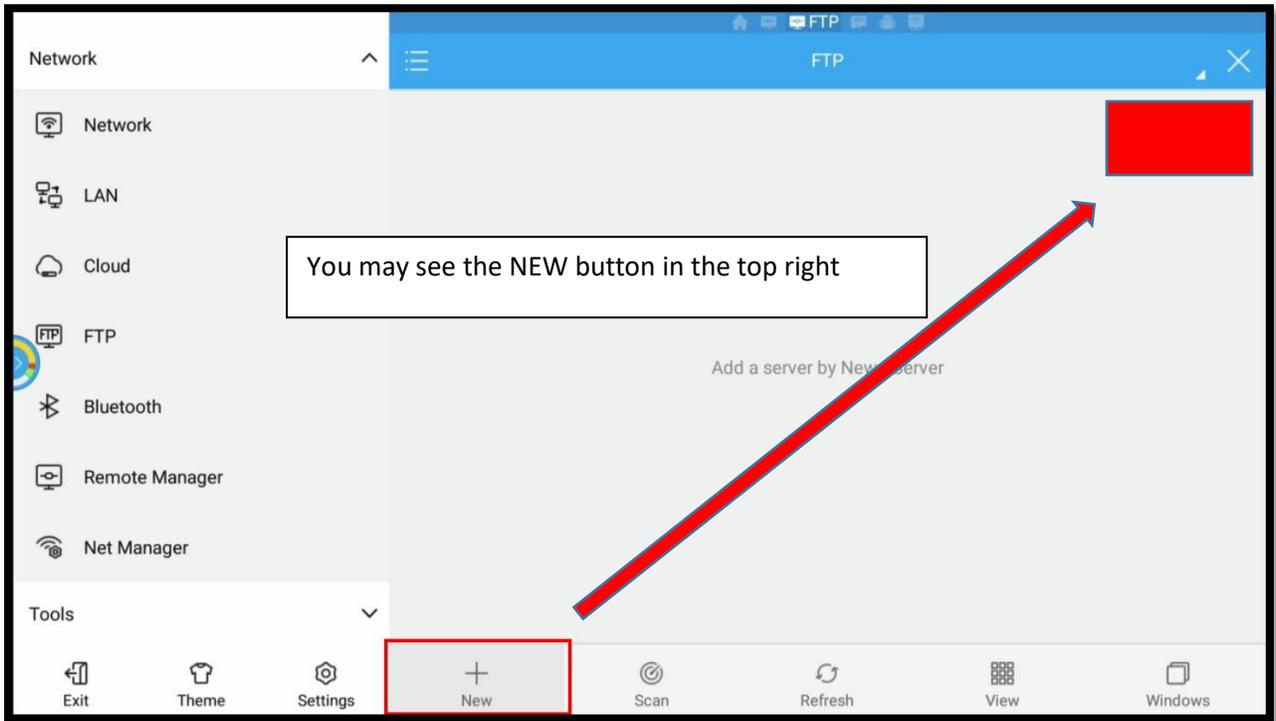


Now you should see some more choices, **Click on FTP**

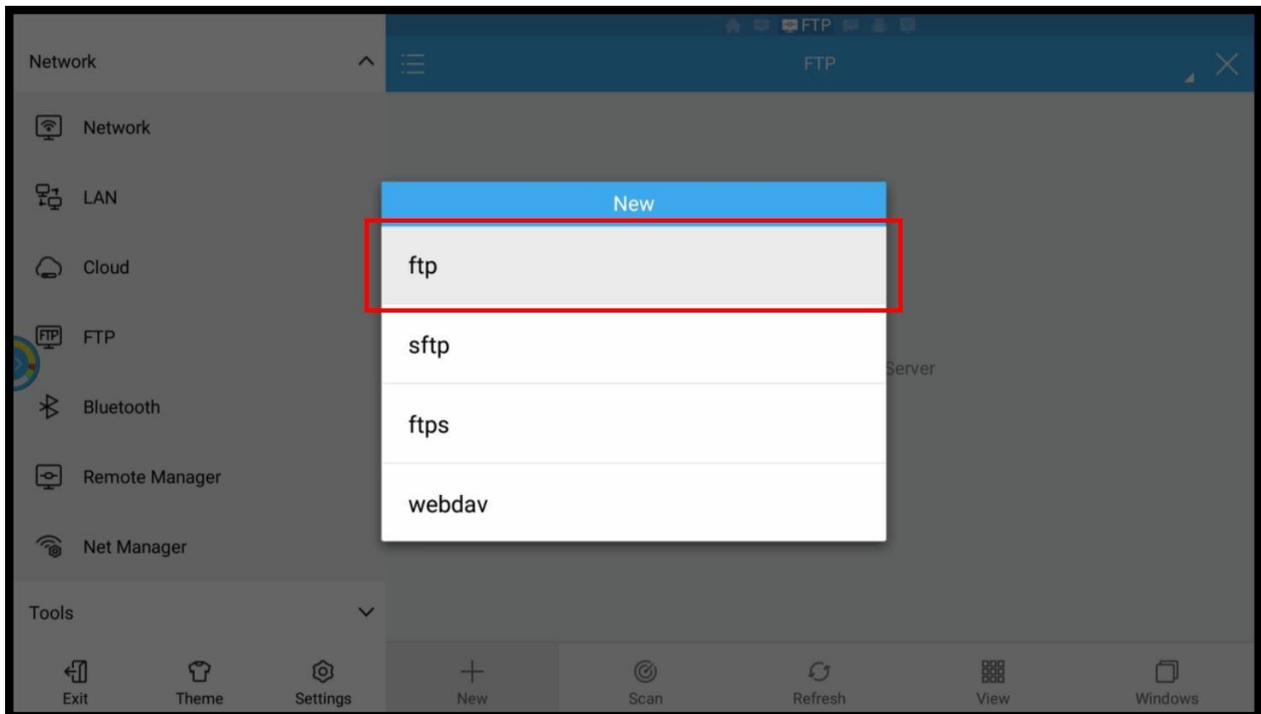


Scroll down to the bottom of the left hand Column: **Click on NEW**

Note: If you have a hard time seeing the bottom of the screen, you should adjust your Display settings in your device. Look at our website for help and instructions.



You will see another pop-up box appear. **Click on FTP**



You can now enter the information in the Boxes

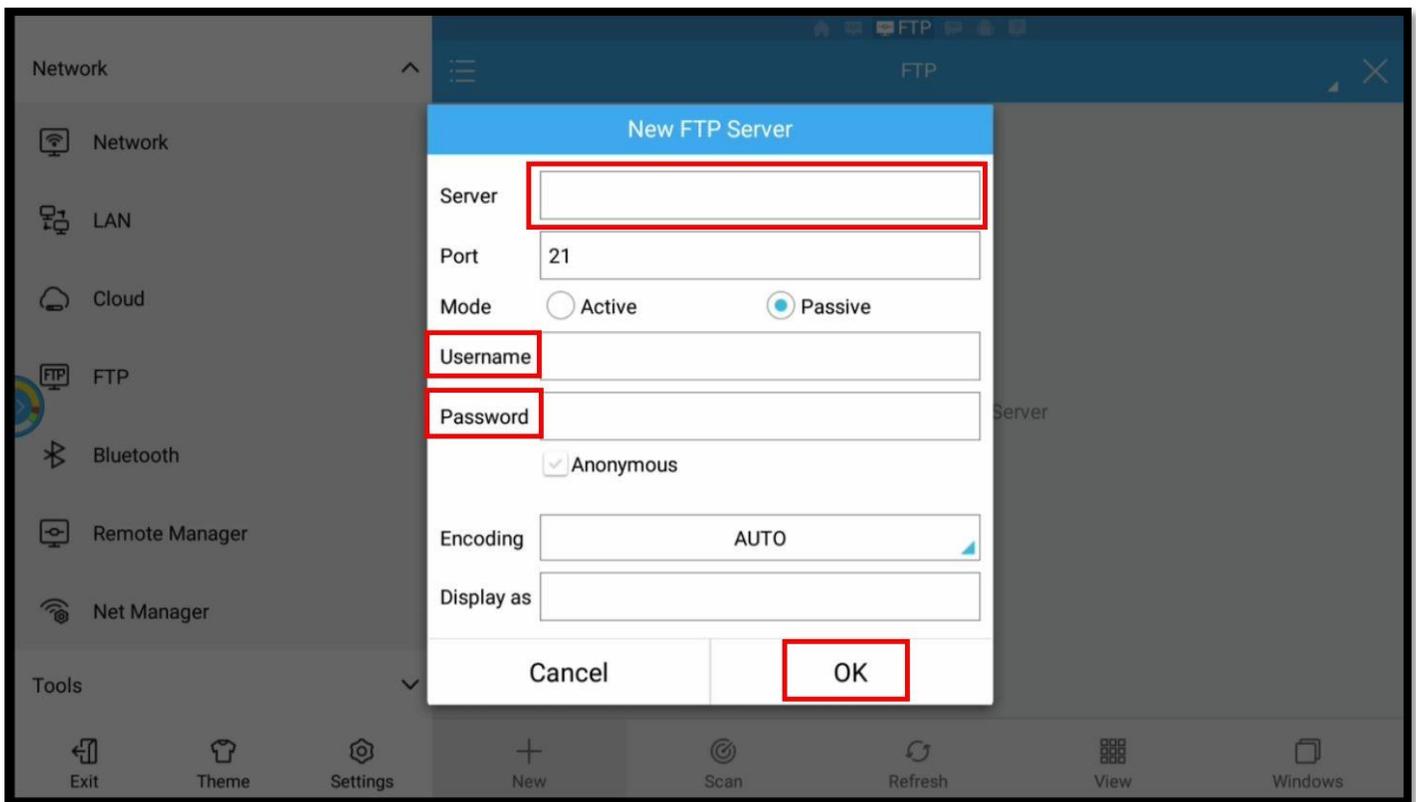
Click in the box 'server' and type in: **files.arcstream.net**

Click Next and **leave port at 21** - click next

Leave Mode as: **Passive**

Username are **NOT** case sensitive - Passwords **ARE** case sensitive.

Click username and password boxes: your username and password is in the email we sent you

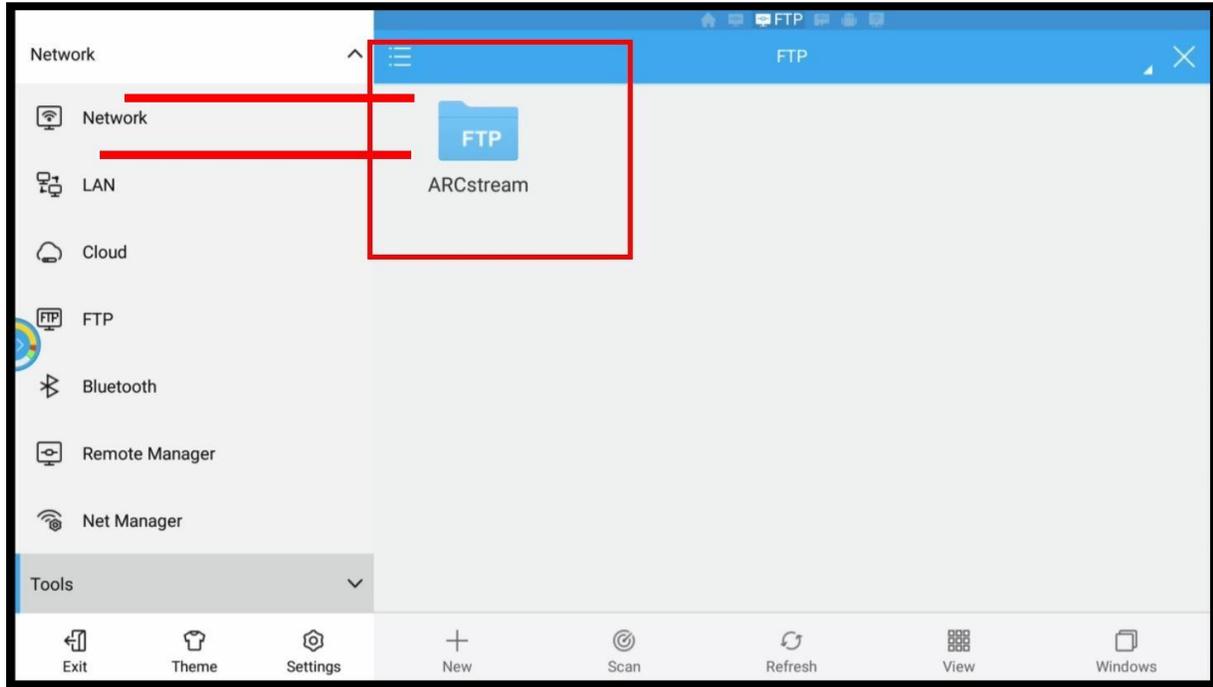


You can ignore the 'Encoding and Display as' sections.

Now Click OK – If you typed in everything correctly then you should see a message that it was successful and see the server folder. Read the tips below.

Congratulations, here are a few tips to help you.

Navigating can be a bit of a pain sometimes, here is a tip.



To open the server, we recommend you navigate up the left hand column and be parallel with the folder. We have indicated this with a few lines in the picture above. For example: scroll up to the words network or LAN in this picture so I am next to the folder, then I can click on the right button to be able to highlight and then open the server folder.

To see what is on the server and the files it contains please click below,

<http://www.arcstream.net/#!updates-and-files/wfyi2>

The server is for updates, new files, fixes, applications, and any new files that can help you. We can virtually put any software on there for you to download and we also take requests. Got an app you want on your device? we can get it for you in most cases. Just ask.

The server does not affect the way your device works or how well it streams. You do not need server. It is only there to help you stay updated and to help you fix any issue your device may be having.

Thank you